

## Windows Warranty

### **Advantages**

- Lifetime Warranty on White Vinyl Frame and Vinyl Sash Members.
- Lifetime Warranty on Insulating Glass.
- Lifetime Warranty on Hardware.
- 15-Year Warranty on Standard Paint Colours.
- No Charge Warranty Transfers.
- Non-Prorated

### **Lifetime warranty on premium Silicone Super Spacer insulating glass**

Window Seal warrants that the insulating glass units contained in the windows are fabricated from select A-quality glass, and that under normal conditions there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the interior glass surfaces.

### **Warranty Limitations**

Window Seal's liability is limited solely to repair or replacement of the product and to substitute parts for the product (as may be necessary in the sole discretion of Window Seal). Under no circumstances will Window Seal be liable for incidental or consequential charges, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense. This Warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of Window Seal, if the product is used for a purpose not intended, or otherwise outside the accepted and advised use and if harmful cleaning solutions and abrasive compounds are used, as well as any windows manufactured outside Window Seal's manufacturing specifications as specified on [www.windowseal.ca](http://www.windowseal.ca)

### **Solar Bond paint**

Colours are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of fifteen (15) years that is not caused by exposure to sunlight, heat, or noxious or abrasive materials.

### **Quality standards**

All Window Seal products are manufactured according to Window Seal standard manufacturing tolerances. With quality construction, committed staff and technology we ensure the best possible products and service available.

### **Lifetime warranty on white vinyl frame and vinyl sash members**

Window Seal Windows are warranted against such defects in material that might result in blistering, peeling, flaking, corroding of the frame or sash members for the lifetime of the product from the date of installation.

### **Lifetime warranty on hardware**

Window Seal warrants that the hardware shall remain in good operational condition for the lifetime of the product excluding abuse of hardware such as over tightening of mechanism which may cause the gear to strip commencing from the date of installation.

### **Exclusions from warranty coverage**

Damages resulting from the following are excluded from coverage under this Warranty:

- Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and/or high humidity levels such as but not limited to improper storage.
- Any damage to the window or window components due to the settlement of building structure.
- Any damage caused by wind, hail, lightning or other incident of weather, deemed as an act of God.
- Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.
- Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized Window Seal representative or any Non-Window Seal add-on or replacement parts added to the Window(s)



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- Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.
- If products with visible defect(s) after goods have been picked up or delivered and are installed with such defects, but not limited to scratches, dents, and cracks and/or damaged components without notifying Window Seal prior to installation.
- Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to oee.nrcan.gc.ca for condensation prevention tips.

In the event that Window Seal windows obligations under this limited Warranty is sought, the Owner must notify the Dealer/Distributor in writing within thirty (30) days after the defect first appeared. Such notification must contain the following.

1. Name and address of the owner
2. Date of installation
3. A brief description of the defect for which warranty is requested.

To Original Owner must have following detail portion to match up with Window Seal returned portion.

Name of Present Property Owners \_\_\_\_\_

Date of Installation \_\_\_\_\_ Name of dealer \_\_\_\_\_

Window seal Order Number. \_\_\_\_\_

**Window Seal Portion** Name of Original Property Owner \_\_\_\_\_

Date of Installation \_\_\_\_\_ Address of windows installation \_\_\_\_\_

Window Seal Work Order # \_\_\_\_\_ Customer Signature \_\_\_\_\_

Windows Details. Line # and locations